

Strata CIX40

TOSHIBA
Leading Innovation >>>

Powerful Capabilities

Whether you're expanding or just getting started, communication is essential for keeping your customers and employees connected. No matter the size of your company, you need all the edge you can get when it comes to communications tools.

Highly flexible and feature-rich, **Strata CIX40** is the solution for small businesses and larger organisation branch offices.

Configuration Flexibility

Strata CIX40 is a highly versatile and scalable system designed to deliver the ultimate in feature and upgrade flexibility.

Toshiba's innovative system architecture allows you to implement an all IP solution, an all digital option, or a hybrid of IP and digital telephones, tailored to meet your needs. You can migrate to IP capabilities as your organisation transforms. For example the Strata CIX40 could be configured as a single



While improving workforce efficiency, Strata CIX40 projects a professional, corporate image to clients regardless of your company's size. And Toshiba's unrivalled reliability promises business continuity to ensure customers can always reach you.

site telephone system (for traditional digital endpoints) with extensive expansion capacity, or as a branch location IP networked with other Strata CIX systems.

Built-in scalability with a modular design allows you to easily add new features and functionality, and to implement IP telephony when it's right for your business.

The single cabinet system has a capacity of up to 45 ports, supporting up to 34 extensions, and 4 ISDN2 BRI circuits or 6 analogue trunks. A full range of applications is available to extend your solution, including built-in **uniform call distribution (UCD) and optional traffic reporting, messaging solutions, call recording, computer telephony integration (CTI) and networking.**



Feature-Rich Voicemail

Your callers want instant attention, responsiveness and access to information... at all times! Toshiba understands that small companies need a voicemail system capable of providing maximum workforce efficiency and ensuring your customers never hear an engaged tone or endless ringing.

Fully integrated and highly functional, **Strata CIX40 Voicemail** has the core features of our messaging solutions for larger

Big business performance... for small businesses



systems, so you can operate with the professionalism of a much larger organisation. Providing up to 8 ports, up to 360 mailboxes and 40 hours of storage, Strata CIX40 Voicemail also integrates key functionality such as **auto attendant** allowing customers to route their own calls, **automatic scheduling** for routing calls to different extensions and **automatic fax** for transferring faxes.

Call recording, **call screening** and **soft key integration** which guides the user with prompts, all help to streamline operation. Strata CIX40 Voicemail, features a **built-in modem** for remote maintenance and accommodates out-of-hours ordering with **voice forms**. **Phantom message waiting** lets multiple users see mailbox messages while **multiple personalised greetings** offers a range of situation-appropriate messages.

Strata CIX40

Functionality and Efficiency

Toshiba's **Strata CIX40** is packed with essential features and functionality to streamline your operation, improve productivity and better satisfy your customers.

Flexible call routing options like **call forward to external mobile**, guarantee that important calls always get through and the **SIP/Wi-Fi capability via IP** maximises flexible use of your workforce. **Automatic busy redial** and **callback** place

Full IP Functionality

Take advantage of IP telephony to accommodate future growth! IP is ready, whenever your business needs to quickly and cost effectively integrate extensions for new employees, home workers, new offices, or temporary offices for specific projects. Fully functional IP featurephones, ensures home workers can be directly connected at all times.



calls as soon as the user becomes available, freeing up valuable voicemail resources and **call park** enables handset use while the caller waits on for another person.

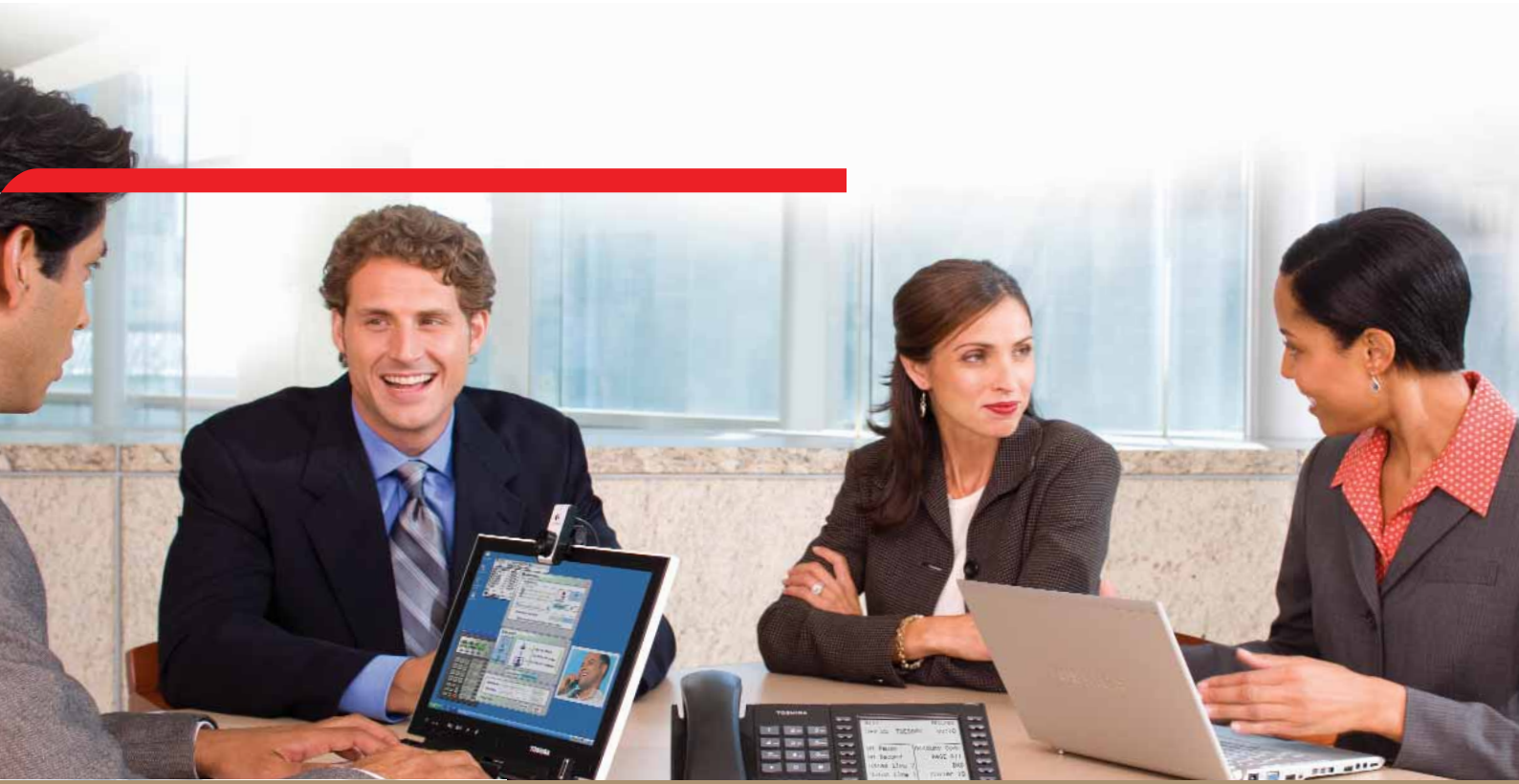
Built-in **uniform call distribution UCD** allows even allocation of calls, with log-in/log-out capability and **automatic scheduling of day / night mode** ensures important calls aren't missed, even during daylight saving. **On-screen directory dialling**, 100 station and 800 system **speed dials** hasten access to common numbers while **phantom directory number DN** makes multiple extensions visible on a single handset, such as a sales line.

Call types can be identified using the **10 ring tone** variations, **hot dialling** facilitates handset-free operation and **Intercom paging** can broadcast messages via all devices, including IP handsets, throughout your company.

Cost Efficiency

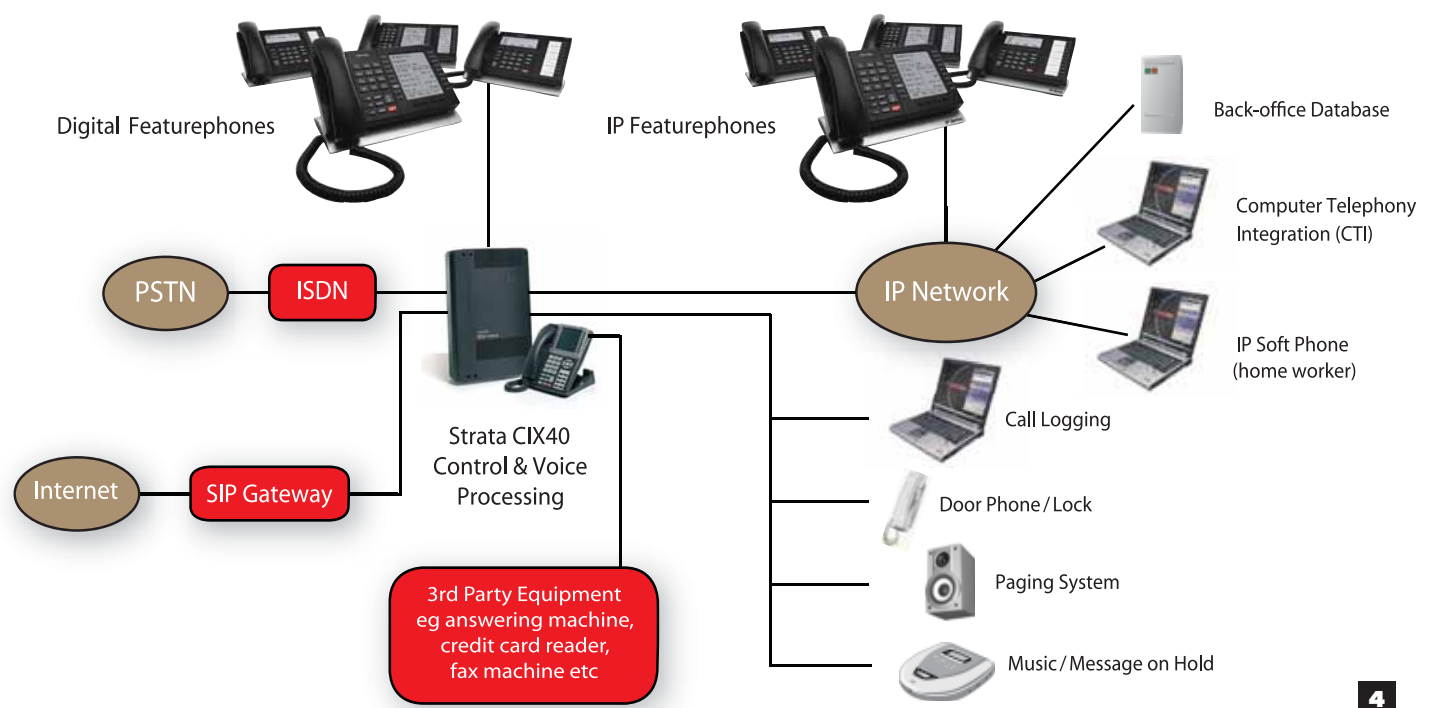
Strata CIX40's upgrade flexibility protects the investment you've made, by extending its life. Money-saving innovations such as **restricting long-distance calls** and **calls to nominated area codes** features, **automatic routing of calls** over the least costly trunk line or carrier, and **remote programming** and testing to make upgrades fast, all reduce costs and assist profitability.

8 party call conferencing (up to 6 external) removes the need for costly outsourced conferencing services and Strata CIX40's space-saving, wall-mounted design means that small companies can avoid the expense of providing an IT rack in a separate, climate controlled room.



Essential features to streamline your operation

Strata CIX40 Network Diagram



Strata CIX40

Simplify Communications

Advanced technology shouldn't be complicated - the easier it is to use the more valuable it becomes. Toshiba makes this concept a driving force in the **Strata CIX40**, giving you access to powerful, built-in features that can be optimised simply. No complex procedures or extensive training are necessary.

It all begins with the easy-to-read LCD display where functions, features, and key information are readily available.

Mobility

Take productivity to a higher level... using wireless IP phones that operate over your Wireless Local Area Network (WLAN), and let you to roam anywhere your WLAN provides coverage.



Alternatively, use SoftIPT soft phone clients that operate on notebook PCs or PDAs to access all



Programmable buttons let you assign your own functions based on how you work best and call handling features like **caller ID**, help manage your calls and your schedule with ease. Deciding which calls to accept and which to send to voicemail is simple now.

Video Conferencing

With **video communication solution (VCS®)**, Toshiba's video applications are as easy to use as traditional phones. VCS is 100% compatible with Strata CIX40 and Toshiba telephones, delivering a very affordable entry point to video communication and collaboration. Users can share Windows® desktops and applications, facilitating an affordable, easy-to-deploy, multimedia-collaboration experience.

the features of your desk phone via your WLAN, or from anywhere your company's LAN can be accessed online.

Build Your Professional Image

Solutions such as **auto attendant** and **voicemail** help you maintain a professional image after hours, or whenever you are unable to answer calls. Let Toshiba's technology work for you as an additional employee.

The perfect branch-office solution

Because Strata CIX40 can network up to 128 systems to a head office switch, with full transparency and without sacrificing functionality, it's the perfect solution for small branch-offices. Fast installation means your office is up and running quickly and via *IP Q-Sig networking*, call costs between head and branch offices reduce. Inter-office working lets head-office staff support branch offices when required and key applications: *operator positions*, *door lock control* and *call logging* can be centralised.



Take your productivity to a higher level!

Features

- Automatic busy redial
- Call forward, park, orbits, transfer / transfer with camp on
- Call waiting
- Caller Line Identification (CLI)
- Class of service
- Conferencing, including conferencing on hold
- Do Not Disturb (DND) with override
- Door lock control
- Executive override
- Least Call Routing (LCR)
- Message waiting indication
- Off-hook camp on
- Toll restriction with override by system speed dial



3 Year
Product Warranty

Features

System Features

Account Codes
 Forced
 Voluntary
 Verifiable
 Account Code Button
 Account Code Revision
 Administration/Programming (Optional)
 *Live System Programming
 Remote Access
 Alternate Answer Point
 Automatic Busy Redial
 Automatic Call Distribution (Optional)*
 Advanced Call Routing
 Skills-Based Routing
 Priority Queuing
 Multiple Group Agent Login
 Call Recording
 Voice Assistant ODBC Database
 MIS Interface (Optional)*

CO Line Groups
 CO Line Queuing
 Conferencing (8 party)
 Multi-Stations
 Multi-CO Lines
 Continuous DTMF Signal Time
 Day/Night Modes with Auto Switching
 Delayed Ringing
 Direct Inward System Access
 Direct Station Select/Busy Lamp Buttons
 Direct Station Selection Console (Optional)
 All Call Voice Page
 Automatic Line Hold
 DND Status Indication
 DND Override
 CO Line Button Assignment
 Expanded Line Appearance
 Multiple DSS Consoles
 Night Transfer
 Speed Dial Button Assignment
 Voice or Tone Signaling

LCD CO Line Identification
 Incoming/Outgoing
 LCD Dial Input Verification
 LCD Directory Assistance
 LCD Feature Prompting with Soft Key
 Operation
 System & Station Features
 Voice Mail Features
 LCD Intercom User Name Display
 LCD Message Waiting Station Display
 LCD Override Station Number Display
 LCD Recalling Station Identification
 LCD Search By Name & Dial
 LCD Speed Dial Directory Dialling
 LCD Station Status Display
 Least Cost Routing
 Loop Start Lines
 Loud Ringing Bell (Optional)*
 Make Busy
 Trunk
 Station

Music-On-Hold Source Control
 Night Relay Service
 Release Button
 Release/Answer Button
 Repeat Last Number Dialed
 Ringing Line Preference
 Speakerphone On/Off Control
 Standard Telephone Compatibility
 with Message Waiting
 Speed Dial
 Station
 System
 Station Hunting
 Station Message Detail Recording
 Interface (Optional)
 System Maintenance
 Error Logs
 Automatic Fault Recovery
 Maintenance & Admin via LAN
 System Administration Logs
 System Trace (Multi-level)

Voice Mail Features

Audio Prompts
 Automated Attendant (AA)
 Automatic Message Copy with
 Optional Delete
 Called Identification (Name)
 Caller ID (Number)
 Caller Confirmation Prior to Transferring
 Call Monitor and Retrieve
 Call Record to Mailbox
 Call Queuing
 Call Screening
 Copy Mailbox
 Copy Range
 Directory
 Direct Transfer to Voice Mailbox
 Disk Space Notification
 Distribution Lists
 Do Not Disturb (DND)
 Extensions - Scheduled
 Fax Tone Detection

Attendant Console Features

Alarm Reset
 Answer Button
 Answer Prompting by CO Line
 Attendant Conference Setup
 Day/Night Mode Switching
 Busy Lamp Field (BLF) Display
 Station Directory Number
 Station User Name
 Station Advisory Message Display
 Call Answer Priority
 Call Statistics
 Incoming and Total
 Export to Excel File
 Print by Range
 Call Waiting Count
 Caller ID Display
 Calling/Called Number & Name Display
 Color CRT Display
 Dial "0" For Attendant

Automatic Callback Intercom
 Automatic Dialling Buttons
 Automatic Hold
 Automatic Hold/Park Recall
 Automatic Line Selection
 Automatic Release From Hold
 Automatic Release From Voice Mail
 Auxiliary Device Interface (Optional)
 Background Music Interface with
 Station Control*
 Busy Override
 Busy Station Transfer/Ringing
 Call Forward
 All Calls
 Busy
 No Answer
 Busy/No Answer

DISA Security Code Revision
 Distinctive LED Indicators
 I Called
 I Hold
 I Use
 Distinctive Ringing
 Do Not Disturb
 Do Not Disturb Override
 Door Lock Control
 Door Phones
 DTMF Signal Time (160/80 ms)
 Dual Color LEDs
 End-to-End Signaling
 Exclusive Hold
 Executive Override (Break-In)
 Executive Override Blocking
 External Amplified Speaker (Optional)

Memory Protection
 Message Waiting Indication
 Station Light
 Stutter Dial Tone
 Microphone Control Button
 Modular Handset & Line Card
 Multiple Directory Numbers
 Primary DN
 Secondary DN
 Phantom DN
 Pilot DN
 Music-On-Hold Multiple Interface*
 Networking Multiple Systems
 Strata Net (Optional)
 Alternate Routing/Hop-off
 Centralized Attendant
 Centralized Voice Mail

SNMP Traps
 System Alarms (eMonitor)
 Traffic Measurement & reporting
 System Program
 Upload/Download*
 Tandem CO Line Connections
 TAPI Compliant
 Tenant Service
 Toll (Destination) Restriction
 Restriction Override
 Restriction Override Revision
 Transfer Privacy
 Traveling Class of Service
 Uniform Call Distribution (UCD)
 User Programmable Feature Buttons
 Voice Mail Integration
 Call Record to Voice Mail

Future Delivery
 Guest User Mailboxes
 Independent Port Greetings
 Mailbox
 Function Lock
 Groups
 Security Code
 Personal Greetings
 Time Zone Setting
 Mailbox Number - Varied/Fixed Length
 Message
 Continuous Delete
 Continuous Playback
 Date and Time
 Forwarding
 Notification
 Pause During Playback
 Pause During Recording

Dial by Name/Number
 Dialing an Outside Number for
 Station User
 Direct Station Selection
 Directory Display & Dialling
 Directory Entry Attribute Information
 Directory Entry Contact Information
 Door Phone Calling
 Door Unlock
 DTMF Tone Signaling from Dial Pad Key
 Emergency Call
 Emergency Page
 Feature On - Line Help
 Flexible Programmable Buttons
 Headset Operation*
 Hold Calls
 Hold Timer Display
 Incoming Call Identification
 Interposition Call Transfer

Fixed
 External with Remote Setting
 System-wide
 Call Park to Station
 Call Park Orbits
 Call Pickup
 On-Hold/Park
 Ringing At Other Stations
 Meet-Me Page
 Directed
 Station Group
 CO Line Group
 Call Record to Voice Mail
 Call Transfer
 Camp-On
 External Calls
 Internal Calls
 Recall
 Call Waiting
 Caller Identification
 Abandoned Call History
 Call History List
 Redial from List
 Indication While Busy
 Internal User Name
 Flexible Station Numbering
 Delayed Ringing
 Flash Button
 Multi-Line Access & Control
 Class of Service Override

Flexible Access Code Assignment
 Flexible Button Assignment By User
 Flexible Station Numbering
 Flexible Line Ringing Assignment
 Delay 1
 Delay 2
 Immediate
 Group Paging
 Handsfree Answerback Intercom
 Headset Interface*
 Hearing Aid Compatible
 Hot Desking
 Hot Dialling
 Hotline Service (Emergency Ringdown)
 LCD Alphanumeric Messaging
 LCD Automatic Callback Number Display
 LCD Automatic Number Identification
 LCD Automatic Park In Orbit
 LCD Backlit Display*
 LCD Call Duration Display
 LCD Call Forward Source/Destination
 LCD Call Forwarded-From Display
 LCD Caller ID
 Abandoned Call Storage
 Call History
 Indication While Busy
 Name
 Telephone Number
 LCD Calling/Called Number Display
 LCD Clock/Calendar Display

Centralized Network SMDR
 Distributed Network SMDR
 Coordinated Numbering Plan
 Path Replacement
 Extended Call Control
 Night Ringing Answer Code
 Night Ringing Over External Page*
 Night Ringing Over Selected Page
 Zones (Optional)*
 Non-Blocking Dialling
 Non-Blocking Intercom
 Off-Hook Call Announce
 Handset
 Speaker**
 Off-Premise Stations
 One Touch Button
 On-Hook Dialling
 Outgoing Call Restriction
 Paging (Optional)*
 All Call Voice Page
 External Page Interface
 Group Paging
 Pooled CO Lines
 Pooled Line Buttons
 Privacy/Non-Privacy
 Privacy Override
 Private CO Lines
 Relay Service (Optional)
 Door Lock Control
 External Page

In-band DTMF Signalling
 LCD Soft Key Voice Mail Control
 Transfer Direct to Voice Mailbox
 Voice Mail Conference
 Voice or Tone Signalling
 Volume Control
 Busy Override Tone
 Handset
 Handsfree/Speakerphone
 Ringing

Video Communication Solution Features

3-way Video with 3-way Voice Conference
 Desktop/Application Sharing
 File Transfer
 Message Board
 Select Default Video Settings
 On/Off & Automatic Start
 Self Video Preview
 Station Hunting
 Video Conferencing
 Video Forward
 Video Hold
 Video Park/Pickup (Local node only)
 Video Transfer

Playback Control
 Private
 Purging
 Reply
 Retrieval Control
 Return Receipt Verification
 Speed Control
 Urgent
 Volume Control
 Message Storage
 Personal Folders
 Message Queues
 Multiple System Languages
 Paging
 Office
 Relay
 Remote Administration
 Reports
 Shutdown using Telephone Dial Pad
 Single-digit Menus
 Soft Key Control with LCD Feature Prompting
 System Administrator's Mailbox
 System Backup
 Toshiba Plug & Play Integration
 User Tutorial (New User)
 Varied Sampling Rates
 Voice Forms

Join/Split Calls
 Keyboard or Mouse Operation
 Load Sharing of Multiple Attendants
 Loop Buttons
 Loop Hold Display
 Message Entry & Display
 E-mail to Station User
 Print Messages
 Message Waiting Set & Cancel
 Multi-Tasking
 Multiple Console Ringing
 Notes Entry & Display for Calls
 Overflow
 Override
 Position Busy Mode
 Remote Operator (IP connection)
 Release Button
 Speed Dial Calling
 Internal Calls
 External Calls
 Dial From Caller ID List
 Supervised Loop Operation
 Three-Way Calling
 Through Dialling
 Transfer Direct to Voice Mailbox
 Trunk Group Control & Busy Indication
 Trunk Test & Verify
 Windows PC Operation

Optional features may or may not incur extra cost. * Some feature implementation may require dealer supplied additional auxiliary equipment.
 ** On Strata CIX40, speaker OCA is only available on IP telephones. *** SIP Trunks available with selected carriers.
 Specifications are subject to change without notice.